

One-off Servicing and Callout Rates

If you would prefer to maintain your biomass installation on a pay-as-you-go basis, the below rates cover our standard charges and callout fees.

Callout Rates	
Driving to site (per mile)	£0.45
Driving hourly cost (engineer)	£20.00
On site hourly cost (engineer)	£30.00
Domestic biomass commission (up to 45kW)	£250.00
Commercial biomass commission (46-199kW)	£350.00
Commercial biomass commission (200-500kW)	£500.00
Commercial biomass commission (501-1000kW)	£700.00
Domestic biomass service (minor)	£180.00
Domestic biomass service (major)	£299.00
Commercial biomass service (46kW – 100kW) minor	£250.00
Commercial biomass service (46kW – 100kW) major	£375.00
Commercial biomass service (101kW – 199kW) minor	£299.00
Commercial biomass service (101kW – 199kW) major	£750.00
Commercial biomass service (200kW – 400kW) minor	£550.00
Commercial biomass service (200kW – 400kW) major	£850.00
Commercial biomass service (401kW – 800kW) minor	£620.00
Commercial biomass service (401kW – 800kW) major	£995.00
Commercial biomass service (800kW – 1MW) minor	£720.00
Commercial biomass service (800kW – 1MW) major	£1,100.00

Minor Service Includes:

- **Cleaning:** grate; cyclone tube; burner interval; primary ash chamber; free up turbulators; outer surfaces; belimo valve slides; light sensors and Perspex; drain the compressors.
- **Seals:** burner; door; turbulator chamber lid; pellet auger; belimo slide.
- **Replace*:** fire boards; igniter; bearings.
- **Output test:** combustion fans; exhaust fan; auger 1; auger 2; de-ash; igniter; pump test; electro-valve; burner cleaning; boiler cleaning; belimo valve; auxiliary output

Major Service Includes: Additional:

- **Full strip-down of boiler and components**
- **Clean:** flue; turbulator tubes; turbulator chamber;
- **Wear assessment:** bearings for augers; gear-boxes; auger flights; turbulator flights; seals; fan bearings; belimo valve pin; fire boards.
- **Replace*:** igniters; any other highly worn parts.
- **Re-calibrate:** augers
- **Test:** pressure relief valve; flue gas analysis; re-calibration of feed auger; full run up through all power level settings.

* items may be replaced at the discretion of the engineer, following relevant permissions from boiler owner

Prices exclude VAT. Terms and conditions apply, please request details.